Abacus telecomm

Hosted PABX

VoIP | ADSL | PABX | **Hosted PABX** | Mobile | LCR

What is a Hosted or Cloud PABX?

Simply put, a hosted PABX (or cloud PABX) is no different to your normal on site PABX, except of course, that it is not on site! You now have a single PABX for your entire business or businesses installed in a DATA center. This now enables you to connect all your extensions, remote extensions, remote branches, multiple companies and home office(s) to one centralised PABX via the internet. You still obtain the full feature rich functionality of any PABX, but without the restriction of capacity. You only need an internet connection from each site to connect to the hosted PABX. All calls between offices and extensions are 100% free reducing your inter branch costs.

Features of Abacus Telecomms' hosted PABX

There are a number of key advantages to using a Hosted PBX versus traditional telephone service or purchasing an office telephone system.

♦ **Initial Cost Savings** - You do not need to make a large upfront investment by purchasing an office telephone system and there is no need to maintain it. With a Hosted PBX solution the office telephone system is operated and maintained by your provider.

♦ **Ongoing Cost Savings**- Typically, a Hosted PBX implementation is significantly more cost-effective over the long run than a traditional PBX. These ongoing savings are in addition to the initial savings on capital outlay.

♦ **Geographical Flexibility**- Employees can work from anywhere when your office phone system is virtual. You can have employees working from home, other offices, mobile phones, and even overseas.

♦ **Local Presence**- Hosted PBX systems allow you to get local virtual numbers in cities where you are not physically located which allows you to create a virtual presence or open a virtual office in New York or the UK.

♦ **Credibility**- For small businesses a virtual system can give them instant credibility by presenting their customers with a professional sounding telephone solution. Traditional telephone systems are generally cost-prohibitive for smaller organizations.

♦ **Scalability**- Traditional phone systems are limited by how many users they can handle as well as how many lines you have purchased from your local telephone provider. Virtual systems can expand and grow with your business as you need them to.

♦ **Quick Setup**- A Hosted PBX solution can have you up and running very quickly compared to a traditional telephone system.

♦ **Ease of Use**- End-user management of a Hosted PBX is far more user-friendly than is the case with traditional solutions. Intuitive web interfaces mean that anyone can manage, monitor and make changes to the service at any time, without needing any specialized skills or experience.

Savings, Savings Savings…..

With a hosted PABX solution, you the customer win all the way. The only CAPEX cost will be for physical telephone instruments and or networking. You save on the initial expensive outlay of a PABX control unit. In addition you save on maintenance costs and more importantly you save on call costs.

An additional savings is available to client with multiple branches in so much as only one PABX is utilised as opposed to having multiple PABX units located in multiple sites.